

CONTACTSM

CONFERENCE SERVICE, INC.

AUDIO SOLUTIONS

When it's time for your next conference call, think Contact Conference. Our complete range of audio conferencing services has a solution that's right for you. Choose the convenience of our on-demand Reservationless-Plus service, the personal attention of our Operator Assisted service, or a combination of both. You can also connect with colleagues around the globe with our suite of international options. Whatever your conferencing needs may be, Contact Conference Service has you covered.

OPERATOR ASSISTED

Operator Assisted service combines professionalism and the personalized service of live Operator assistance throughout your conference with the flexibility offered by our wide selection of Surround-the-Call features. You can schedule your reservation over the phone or via our real-time Online Reservation system with as little as 15 minutes' advance notice. At the designated time of your conference, your guests dial into your permanent number and are greeted by a Contact Operator who places them into the conference. The combination of features and options that you select customizes each call to meet your specific requirements. There are over 40 ways to customize your call.

DIRECT EVENT

Direct Event offers the customization of a large scale event call with the convenience of automated conferencing. Participants join your conference call by entering a passcode, eliminating the need for an operator to connect them to your event. By streamlining the process and reducing hold times, Direct Event offers the fastest way to join an event conference. Plus you can select from over 40 features to tailor each Direct Event to your business communication needs.

RESERVATIONLESS - PLUS

Reservationless-Plus gives you instant access to a conference call whenever you need to get people together. No reservation required – all you need to initiate a call is a permanent Dial-In Number and Conference Code. A private Leader PIN offers added security. Reservationless-Plus offers a variety of features to enhance your call, including Record & Playback, PAC Codes and Operator Assistance. An online management tool even lets you schedule, start, present and archive your conference calls on the web at www.contactcall.com/rescontrolpanel.htm

INTERNATIONAL OPTIONS

International Options ensure that your participants can connect to your conference no matter where in the world they happen to be. With four options to choose from, there's an international solution that's right for your type of call. Options include International Toll-Free Service (ITFS), International Dial-Out, International Dial-In and International Links.